



Disputes Resolution Process for AWP Centre

Guiding Principles:

- AWP's aim is to get as many people playing water polo as possible in a positive environment but sometimes disputes and/or breaches of rules may occur that need to be resolved.
- Disputes between individuals to be resolved at club level
- Disputes between clubs to be resolved by AWP (process outlined below)
- Breach of AWP rules by a club to be resolved by AWP (process outlined below)
- Referee to be directed to Referee Working Group and resolved by same
- Complaints/disputes arising from games follow current process

Inter-Club Disputes:

- All efforts are to be made to resolve disputes between clubs either verbally or in writing. AWP does not necessarily need to be advised of the dispute.
- If this is unsuccessful, the following process will apply;
 - One or both clubs advise AWP that there is a dispute.
 - AWP convene a judiciary panel of club representatives from clubs not involved in the dispute (minimum of 3 club representatives form judiciary panel).
 - Both clubs submit written statements to the judiciary panel outlining the nature of the dispute and prepare to meet to add further clarification if required.
 - Judiciary panel meet either in person or by conference call to determine appropriate resolution and warnings, sanctions, etc. (if required).

Breach of AWP Rules:

- If rules have been broken the complainant must make a written complaint to AWP. If a breach is found to have occurred the following process will apply.
 - AWP to discuss the breach with the club involved and, if necessary, the complainant.
 - AWP to determine whether a breach occurred per the rules and, if necessary, convene a judiciary panel of club representatives from neutral clubs not involved in the breach (minimum of 3 club representatives form judiciary panel).
 - Judiciary panel determine appropriate action.

Referee Complaints:

- If a club wishes to complain about a referee, a complaint must be made within 30 minutes of a game ending and a written complaint passed to pool control staff. The Pool Controller then passes the complaint on to the Referee Working Group. The Referee Working Group will convene a panel of 3 neutral referees to meet either in person or by conference call to

review the complaint and determine validity or otherwise. If complaint is valid, the referee panel will determine appropriate course of action.

Complaints/Disputes Arising From Games:

- If there is a dispute arising from a game a complaint needs to be lodged with the Pool Controller within 30 minutes of conclusion of game. The complaint needs to be in writing and passed to AWP either electronically or in hard copy and AWP will deal with the complaint in the same way as a breach of rules.

Adopted by AWP Committee 21 February 2019